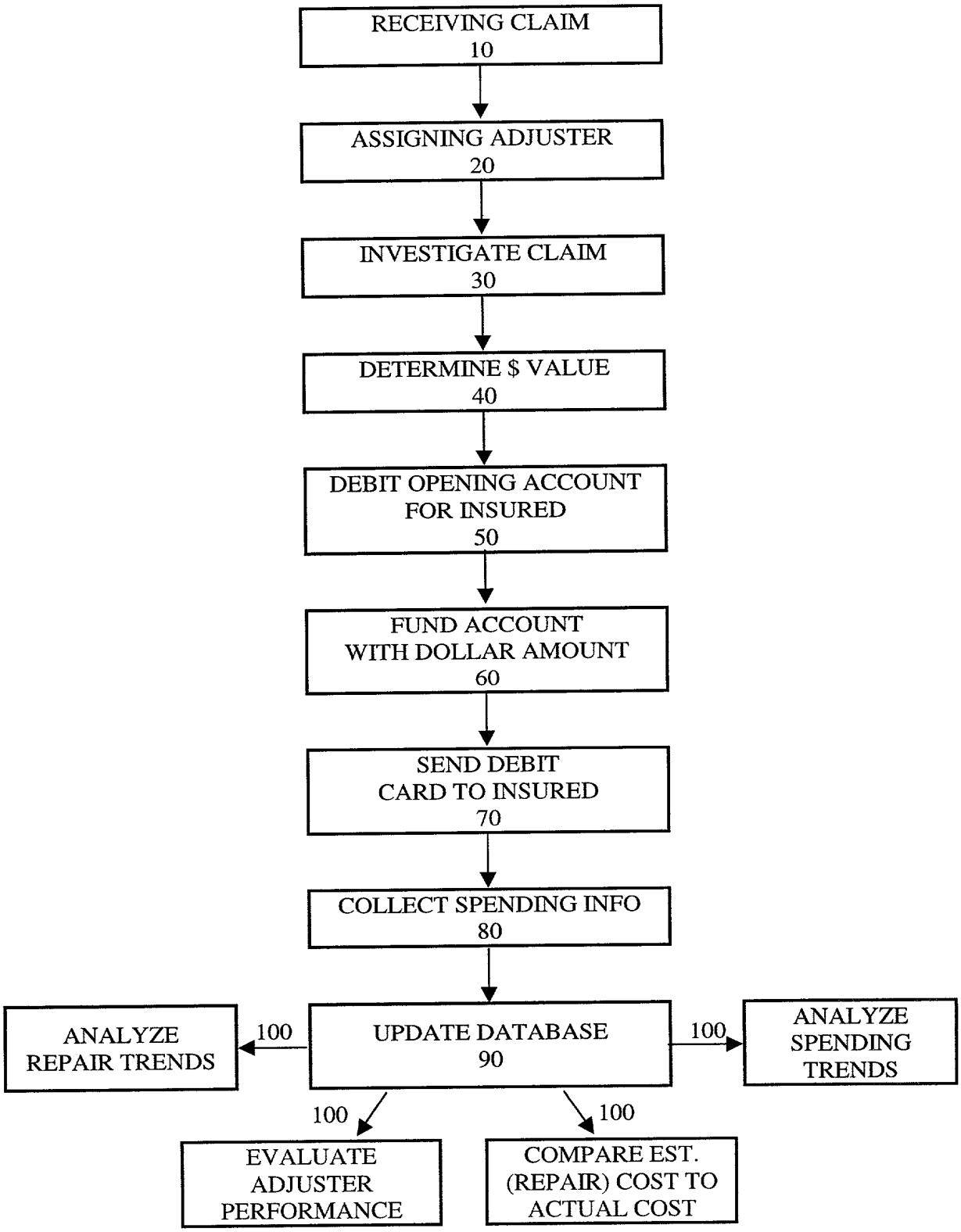
RECEIVING CLAIM
10
ASSIGNING ADJUSTER
20
INVESTIGATE CLAIM
30
DETERMINE $ VALUE
40
DEBIT OPENING ACCOUNT
FOR INSURED
50
FUND ACCOUNT
WITH DOLLAR AMOUNT
60
SEND DEBIT
CARD TO INSURED
70
COLLECT SPENDING INFO
80
UPDATE DATABASE
90
100
ANALYZE
REPAIR TRENDS
100
ANALYZE
SPENDING
TRENDS
100
EVALUATE
ADJUSTER
PERFORMANCE
100
COMPARE EST.
(REPAIR) COST TO
ACTUAL COST

FIG. 1